

LEGAL TERMS AND CONDITIONS FOR THE TURISME DE BARCELONA PRIZE DRAW “DON’T LET PLANS GO 2017”

The TURISME DE BARCELONA Consortium, with the following fiscal and administrative domicile, 7-9, Passatge de la Concepció, 08008 Barcelona, and tax identity number CIF: P-589 000 3F, is organising the promotional activity and prize draw **“DON’T LET PLANS GO”** which is aimed at users who have followed the campaign on on-line media and is governed by the guidelines set out in the rules below.

Participation in the promotion constitutes full acceptance of the following terms and conditions:

1. Start and end date of the contest :

The promotion will begin on 26th January 2017 and end on 26th February 2016.

2. Purpose of the contest

The purpose of this contest is a promotional campaign entitled “Don’t Let Plans Go”, which aims to highlight the main events taking place in Barcelona in 2017 by publicising 56 plans to experience Barcelona throughout 2017 and a prize draw of a trip to Barcelona for two people.

3. Eligibility

- The competition is only open to entrants aged 18 or over.
- The prize draw is open to people of all nationalities. However, the prize must be collected and used in Barcelona.
- The prize draw is open to people of all nationalities but they must comply with the travel requirements listed in point 5.
- Only those entrants who correctly complete the on-line questionnaire (visitbarcelona.com) will be eligible to enter.
- Entrants who fail to comply with the requirements mentioned in these terms and conditions will not be eligible for a prize.
- TURISME DE BARCELONA employees, partners and family members (up to three times removed), as well as the employees of any of the businesses participating in this promotion are not eligible to take part.

4. How to enter and selection of winners

The competition will begin on 26th January 2017 and end on 26th February 2017 at 11.59pm. Entries can be submitted via the website visitbarcelona.com in the Things to Do/Agenda section, or by clicking directly on <http://visitbarcelona.com/dontletplansgo/win-a-trip.html>

During these dates, users can take part by filling in the compulsory fields on the questionnaire found at the above link according to the requirements specified in point 6.

The draw will be held on 28th February using the RandomPicker tool whereby TURISME DE BARCELONA guarantees the draw is genuine. Winners will be chosen at random from all the entrants.

One winner will be picked from all the entrants. Once this has been confirmed, two alternate winners will be picked as replacements should the winner refuse the prize or due to any other circumstance that prevents them from receiving the prize. These two alternate winners can opt for the prize in the order they have been picked during the draw.

TURISME DE BARCELONA will contact the winner by e-mail on 1st March. Should the prize-winner fail to accept the prize within a period of seven days after they have been informed that they have won, cannot be located, or reject the prize, TURISME DE BARCELONA will send a private message to the first alternate winner who will have 72 hours to accept the prize. Should TURISME DE BARCELONA be unable to contact the first alternate winner and/or they refuse the prize, TURISME DE BARCELONA will contact the second alternate winner who will have 72 hours to accept the prize. Should the second alternate winner fail to reply to the notification or does not accept the prize, TURISME DE BARCELONA reserves the right to declare the draw null and void.

TURISME DE BARCELONA reserves the right to delay the draw or hold it at an earlier date if necessary, should justifiable circumstances arise that prevent the draw being held objectively, on the understanding that the new draw will take place within 30 days from the original date. In this case, TURISME DE BARCELONA undertakes to notify all the entrants of the new date by e-mail.

5. Conditions of the promotion and prize

The winner will receive the prize of a return trip to Barcelona for two people and two nights in a hotel. The prize also includes lunch or dinner for two and two "Barcelona Card Express" city cards.

Specific conditions of the prize (trip):

- a) The winners may only request tickets for flights operated by VUELING AIRLINES S.A (Vueling cities), meaning that if the winner lives in a city where Vueling operates flights they will travel to Barcelona on this airline.
- b) Should the winner live in a city where Vueling doesn't operate flights, they will be issued with a ticket to Barcelona with an airline chosen by Turisme de Barcelona, to a maximum value per person, per ticket of 800 €.

- c) The tickets issued by VUELING AIRLINES S.A, or the other airline chosen by Turisme de Barcelona, in the case of people living in cities where Vueling doesn't operate flights, will be subject to availability.
- d) Each ticket may only be used by one person.
- e) Hotel accommodation and restaurant bookings are also subject to availability.
- f) Should the winner live in Barcelona or elsewhere in Catalonia, they will only be entitled to two nights in a hotel for two people, the lunch or dinner for two at the restaurant, and two "Barcelona Card Express" city cards. They will not be eligible for the return flight or plane ticket to Barcelona.
- g) Booking requests from the winner must be made at least 30 days before the flight departs.
- h) The prize will be valid between the following dates: 18th April to 31st December 2017.

Description of the prize (trip):

- a) A return flight for two to Barcelona:
 - VUELING AIRLINES S.A, for people living in cities where Vueling operates flights (visit: vueling.com).
 - Airline chosen by Turisme de Barcelona, in the case of people living in cities where Vueling doesn't operate flights (information specified when the nationality of the winner is provided).
- b) Two nights for two people at the 4-star hotel H10 Art Gallery (visit: hotelh10artgallery.com).
- c) Lunch or dinner (depending on the opening time of the restaurant) for two at El Ninot Cuina (visit: encompaniadelobos.com/ninot/)
- d) Two, 2-day "Barcelona Card Express" city cards (see: barcelonacard.com)

The prize described may be altered at any time for any prize of the same value and characteristics, in the event of adverse weather conditions, cancellations or circumstances beyond our control.

The prizes cannot be exchanged for their cash value.

The prize is personal and not transferable and may not be exchanged, altered and/or paid in cash. The winner must provide proof of identification (ID card, passport, or NIE foreign resident number).

The winners will be liable for any expenses incurred that are not stipulated in the terms and conditions (point 5).

TURISME DE BARCELONA will contact the winner by e-mail to let them know the procedure to receive their prize.

6. Communication and protection of personal data

All the entrants declare and guarantee that they give their permission for TURISME DE BARCELONA to use their name, solely as part of the current promotion and for information purposes

TURISME DE BARCELONA will process the entrant's details provided in the questionnaire from the date they are received.

Entrants are aware that they are providing TURISME DE BARCELONA with their personal details. This information is confidential and will not be stored by TURISME DE BARCELONA. TURISME DE BARCELONA will only use the information to promote the current prize draw. TURISME DE BARCELONA will only store the personal details of those entrants who have agreed to be entered on the database in order to receive more information about the city from TURISME DE BARCELONA.

These details will be part of the TURISME DE BARCELONA file and will be stored under its responsibility in compliance with Organic Law 15/1999 of 13th December about the Protection of Personal Data.

TURISME DE BARCELONA reserves the right to provide the hotel H10 Art Gallery, the restaurant El Ninot Cuina and the airline Vueling Airlines S.A. or the airline chosen by Turisme de Barcelona, in the case of people living in cities where Vueling doesn't operate flights, with the entrants' details (name and surname, mobile phone number and e-mail address), and they give their consent to this so that they can take part in the prize draw.

If the entrants have any questions, need to change their contact details or require any information about the promotion, they should contact TURISME DE BARCELONA at the e-mail address: cultura@barcelonaturisme.com.

7. Disqualifications and penalties

Should any of the entrants fail to comply with the requirements stipulated in the terms and conditions, or should the details given prove to be invalid, they will be excluded from the draw and will waive any right to be considered for the prizes awarded in this draw.

TURISME DE BARCELONA reserves the right to refuse or exclude any entrants during the draw who fail to comply with any of the requirements stipulated in the terms and conditions of entry, or publish unsuitable or offensive comments.

8. Responsibilities and rights

TURISME DE BARCELONA cannot be held responsible for any losses, damage, thefts, delays or any other circumstances attributable to third parties that may affect the prize and/or competition entrants.

If TURISME DE BARCELONA is unable to contact the winner or alternates, it is exempted from all responsibility and reserves the right to declare the prize null and void.

The winner guarantees that they meet the requirements stipulated in this promotion and shall exclude TURISME DE BARCELONA from all liability arising from any complaints or legal action taken by third parties that may arise as a result of their attitude or behaviour.

The contact details provided to TURISME DE BARCELONA by the entrants must be correct and complete otherwise they will be disqualified from the competition.

TURISME DE BARCELONA reserves the right to cancel the draw at any time, change the entry dates and/or provide an alternative prize to the ones originally specified.

TURISME DE BARCELONA reserves the right to automatically exclude from the contest any entrant who fails to comply with or contravenes the requirements stipulated in the terms and conditions.

TURISME DE BARCELONA reserves the right to alter the prize at any time for any prize of the same value and characteristics, in the event of adverse weather conditions, cancellations or circumstances beyond our control and undertakes to notify the winner of the draw of such changes by e-mail.

9. Applicable law and competent jurisdiction

These terms and conditions are subject to and will be interpreted according to the applicable Spanish law. The courts of Barcelona (Spain) will be authorised to resolve any litigation arising therefrom and the parties irrevocably and unconditionally waive any other form of arbitration.

10. Tax liability on the prizes

The prize in this promotion is considered a cash prize and is subject to the corresponding tax liabilities. Should the deductible rate of income tax apply, this will be paid by TURISME DE BARCELONA.